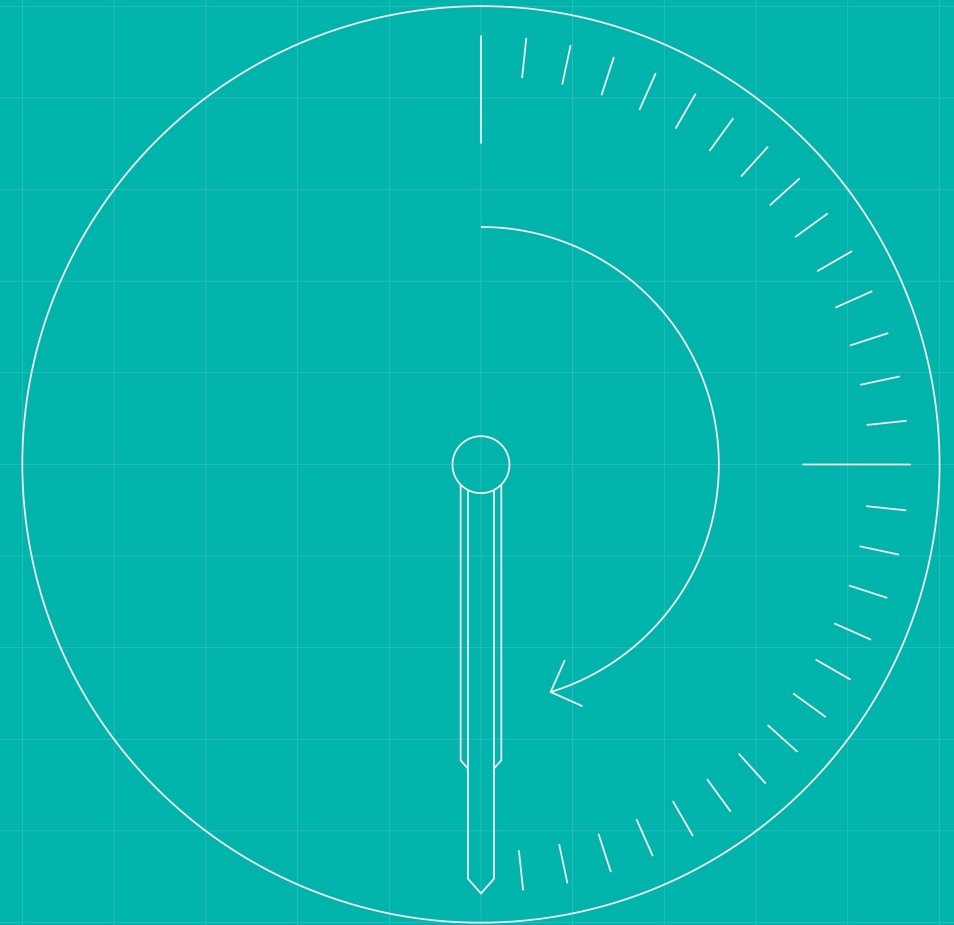


CR028 Impact Assessment Report & Recommendations



DECISION: CR028: Review the outputs of Impact Assessment and make a decision on next steps

CR028 – Impact Assessment Summary

Objective:

DAG to review the outputs of the reissued CR028 Impact Assessments and advise SRO on their decision to approve or reject the Change Request.

Headlines:

- The vast majority of respondents to the Impact Assessment were in favour of implementing the Change Request.
- Overall: **21 respondents supported the change; 1 respondent rejected the change; and no respondents abstained.**
 - Of the 21 respondents who agreed with the Change Request, **4 stated that their support is subject to conditions.**
 - These conditions are as follows:
 - All existing functionality of both the EES and SDEP will remain, including all EES search functions and SDEP use cases.
 - The provision of clarity on whether an MSN API was ever in scope for EES and SDEP, and confirmation that EES needs to consume the C2460 from CSS.
 - Retaining the existing functionality that allows search via MPAN and MSN from the SDEP home page.
 - Guidance documentation is not lost and published elsewhere in the MHHS Programme.
- **The supporters of the change highlighted the following items/themes to support their decision:**
 - Removal of ambiguity and provision of clarity.
 - The removal of ‘guidance’ provides assurance to parties of the correct processes to follow.
 - The work required to implement the change is worth the long term benefits the change would bring.
- **The respondent who rejected the Change Request did so on the following basis:**
 - The language used within the guidance does not align with mandatory obligations. Descriptions require amending from ‘should’ to ‘shall’ or ‘must’ to ensure the obligations are complied with.
 - They stated that they were supportive of the clarity the change would bring.

Note: As SDEP will continue to be available as an option, the Programme does not plan on removing its reference within MHHS documentation.

It has been noted by the Programme that the approval of the Change Request could create a Design gap. An Implementation Plan will be presented to DAG following the agreement on what an alternative communication method will be if SDEP is removed, (and clarity on what will happen to Meter Agent queries).

CR028 – Submitted Impact Assessments

Programme Parties	CR028 Recommendations			
	Yes	No	Abstain	No Reply
Large Suppliers	4	-	-	1
Medium Suppliers	1	-	-	6
Small Suppliers	-	-	-	33
I&C	2	-	-	39
DNOs	3	1	-	2
iDNOs	2	-	-	11
Ind. Agents	1	-	-	46
Supplier Agents	1	-	-	6
S/W Providers	2	-	-	23
REC Code Manager	1	-	-	-
National Grid ESO	-	-	-	1
Consumer	-	-	-	1
Elexon (Helix)	1	-	-	-
DCC	1	-	-	-
SRO / IM & LDP	1	-	-	-
IPA	-	-	-	1
Avanade	1	-	-	-
Totals	21	1	-	170

Market Share			
Yes	No	Abstain	No Reply
87%	-	-	13%
4%	-	-	96%
-	-	-	100%
32%	-	-	68%

Market Share information is according to the latest Meter Point Administration Number (MPAN) data held by the Programme as at August 2023. Market Share has not been provided for constituencies where MPAN data is not currently available.

Notes:

The classification of Independent and Supplier Agents is maintained by the Programme Party Coordinator and is subject to change.

No respondents abstained from voting on the Change Request.

CR028 Impacts – Views on the proposed approach (Page 1)

Programme Parties	Range of respondents' views on benefits and concerns (related to the approach in CR028)
Large Suppliers	<ul style="list-style-type: none"> + Four Large Suppliers responded to the Impact Assessment, all of which supported the implementation of the Change Request. + The clarity gained from the updates should benefit parties in the long term, causing the minor impacts on scope from the change to be considered acceptable. – A risk was raised regarding the data cleanse required, and how this would be managed from both a Participant and Programme perspective, in terms of reporting elements, etc. <ul style="list-style-type: none"> ▪ It was noted that the change will not improve the customer experience, and it is therefore not necessary to claim that it does. ▪ A further potential flaw within the use of SDEP was identified: the use of the current pot “MPAN error resolution query” could increase volume within the workstream. Further, there is no call out for any “MHHS” tag on any queries, making it increasingly difficult for a ring fenced area to manage. It could also lead to increasing reporting problems and managing of any activity is managed via a .csv upload.
Medium Suppliers	<ul style="list-style-type: none"> + The one responding Medium Supplier supported the implementation of the Change Request. <ul style="list-style-type: none"> ▪ The support from this respondent is conditional to the assumption that the ability to search via MPAN and MSN on the SDEP homepage will remain.
Small Suppliers	<i>Did not respond.</i>
I&C	<ul style="list-style-type: none"> + Two I&C Suppliers responded to the Impact Assessment, both of which supported the implementation of the Change Request. <ul style="list-style-type: none"> ▪ It was requested that the guidance documents were published elsewhere in the MHHS Programme, rather than being removed altogether.
DNOs	<ul style="list-style-type: none"> + Four DNOs responded to the Impact Assessment, three of which were in favour of implementing the Change Request. + The change will provide clarity to service providers and remove any disparity in processes ensuring a clear understanding from parties. + They were supportive of firming up the documentation and moving away from a guidance document to a firm requirements document. – One DNO rejected the Change Request, although stated that they were supportive of the change to bring clarity. – The rejecting respondent noted that the language used within the guidance does not align with mandatory obligations. Descriptions require amending from ‘should’ to ‘shall’ or ‘must’ to ensure the obligations are complied with. <ul style="list-style-type: none"> ▪ One DNO stated that their support was conditional to all existing functionality of both the EES and SDEP remaining, including all EES search functions and SDEP use cases. ▪ Another DNO stated that their support was conditional to both the provision of clarity on whether an MSN API was ever in scope for EES and SDEP, and confirmation that EES needs to consume the C2460 from CSS.
iDNOs	<ul style="list-style-type: none"> + Two iDNOs responded to the Impact Assessment, both of which supported the implementation of the Change Request. + They agreed that the change should be made to bring the requirements in line with relevant changes.

CR028 Impacts – Views on the proposed approach (Page 2)

Programme Parties	Range of respondents' views on benefits and concerns (related to the approach in CR028)
Agents	<ul style="list-style-type: none"> + Two Agents responded to the Impact Assessment, both of which supported the implementation of the Change Request. ▪ The risk was raised that the R0006 may be withdrawn, and if so, the decision to withdraw some of the SDEP requirements may need to be reassessed.
S/W Providers	<ul style="list-style-type: none"> + Two Software Providers responded to the Impact Assessment, both of which supported the implementation of the Change Request.
REC Code Manager	<ul style="list-style-type: none"> + As the Change Raiser, RECCo support the implementation of the Change Request. + The changes add clarity to the MHHS design.
National Grid	<i>Did not respond.</i>
Consumer	<i>Did not respond.</i>
Elexon (Helix)	<ul style="list-style-type: none"> + Elexon voted in favour of the implementation of the Change Request.
SRO / IM & LDP	<ul style="list-style-type: none"> + The Programme voted in favour of the implementation of the Change Request. ▪ As SDEP will continue to be available as an option, the Programme does not plan on removing its reference within MHHS documentation.
Avanade	<ul style="list-style-type: none"> + Avanade voted in favour of the implementation of the Change Request. + Based on the current forward view of change impacting the DIP, the DIP believe that it is feasible to deliver the change in line with the existing programme milestones.
IPA	<i>Did not respond.</i>